Exploring Use Cases for Generative Al in Teaching

Teaching and Research in the Age of Al OFE Workshop Series

November 21, 2024

Peer to Peer Faculty Learning Opportunity

- Christine Kowalczyk, Department of Marketing & Supply Chain Mgt.
- Angela Whitehurst, Academic Library Services
- Michelle Eble, Department of English
- John Drake, Department of Management Information Services
- Mary Jo Nimmo, Department of Advanced Nursing Practice & Education

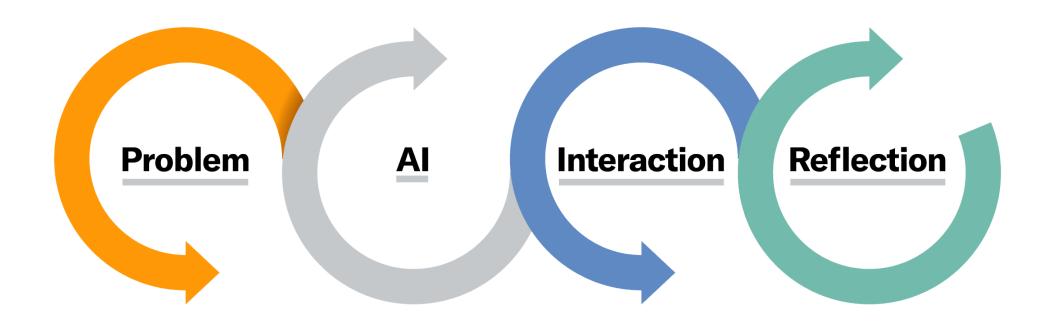
Canvas Assignment to Prepare Learners for a ChatGPT World

Christine Kowalczyk

Associate Professor

Department of Marketing and Supply Chain Management

College of Business



Formulate the problem.

Identify the core problem, its components, and constraints.

Select suitable Al tools.

Explore and identify the most suitable generative AI tools for your problem.

Interact with the AI tools.

Experiment with different ways to interact; critically evaluate outputs and integrate them to tackle the problem.

Reflect on the experience.

Evaluate how the generative AI tool helped or hindered problem solving; reflect on your feelings when collaborating with generative AI.



Assignment in Canvas

Problem formulation (2 points)

Clearly define the problem or challenge to be solved by AI.

Al tool selection (2 points)

- Explore, compare, and evaluate the AI technologies available to solve your problem.
- Choose the best generative AI tools to help solve the problem and state why it was chosen.

Interaction (2 points)

- Use the generative AI tool to solve the problem.
- Draft and revise your Al prompts to solve the identified problem.
- Experiment with different prompts and the responses to understand how the generative AI tools can assist with your problem-solving process and results.
- ▶ Provide your prompts and the AI responses in the text box not a Word file.

Personal Reflection (2 points)

- Reflect on your experience with using the generative AI tool to solve the identified problem.
- What did you learn about Al prompts and outputs?
- What are the opportunities or limitations with AI to solve this problem?

Team Engagement (2 points)

- Discuss with your team members their Al processes and results.
- Decide as a TEAM what content will be used in the team project.
- Include the text in the assignment text box.



Evaluating AI Generated Content:

Verifying Citations

Angela Whitehurst Engineering & Technology Librarian Academic Library Services whitehursta23@ecu.edu create a bibliography of 10 peer reviewed journal articles about "fire proximity suits" and the materials used to make them



Here is a bibliography of peer-reviewed articles on fire proximity suits and the materials used in their construction:

- Lattimer, B. Y., & Trelles, J. P. (2011). Thermal analysis of firefighter protective clothing materials. Fire Safety Journal, 46(7), 460–465. https://doi.org/10.1016/j.firesaf.2011.07.001.
- Stull, J. O., & Stull, G. A. (2007). Protective clothing for firefighters: Thermal performance of firefighter's protective clothing. *Journal of Occupational and Environmental Hygiene*, 4(5), 365– 374. https://doi.org/10.1080/15459620701276351.
- Mandal, S., & Song, G. (2012). Modeling and analysis of heat transfer in firefighter protective clothing. *Textile Research Journal*, 82(18), 1872–1885. https://doi.org/10.1177/0040517512443305.
- Torvi, D. A., & Dale, J. D. (1999). Heat transfer model of flame resistant fabrics in convective environments. *Textile Research Journal*, 69(9), 711–717. https://doi.org/10.1177/004051759906900912.
- Schmidt, A. C., Rossi, R., & Annaheim, S. (2010). Development and testing of thermal insulation materials for firefighter protective clothing. *Journal of Fire Sciences*, 28(3), 234–246. https://doi.org/10.1177/0734904110362466.
- Barker, R. L., & Guerth-Schacher, C. (2008). Performance evaluation of flame-resistant fabrics used by wildland firefighters. Fire Technology, 44(3), 297–308. https://doi.org/10.1007/s10694-007-0047-2.
- 7. Zou, D., & Li, J. (2013). Characterization of thermal protective performance of fire-resistant fabrics. *Polymer Testing*, *32*(5), 902–911. https://doi.org/10.1016/j.polymertesting.2013.04.002.

Example Activity: Library Instruction (ENGR 2070)

Students will be able to locate, evaluate and use information ethically and effectively

- Activity Outcomes
 - Evaluate the credibility of AI generated output
 - Compare AI output to library resources
 - Practice using library databases to locate credible sources

Instructor's Demonstration

- Discuss strengths & weaknesses of Generative Al
- Focus on hallucinations
- Create bibliography using Generative AI tool
- Verify validity of sources using library databases
 - One Search
 - Google Scholar
 - Scopus

Hands-On Activity

Group work

- Use group topic
- Create an AI generated bibliography 3-5 peer reviewed sources
- Use library databases & Google Scholar to verify
- Discussion of results (pros, cons, impressions)

Follow-up

- Review using library databases to search credible sources
- Groups use library databases to search for articles

Using Generative Al Technologies to Engage Students in Research Practices

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NotebookLM

https://notebooklm.google/

NotebookLM works with the sources that are uploaded to a notebook.



ACTS AS RESEARCH AND WRITING ASSISTANT



ENHANCES READING & COMPREHENSION



FACILITATES NOTE-TAKING

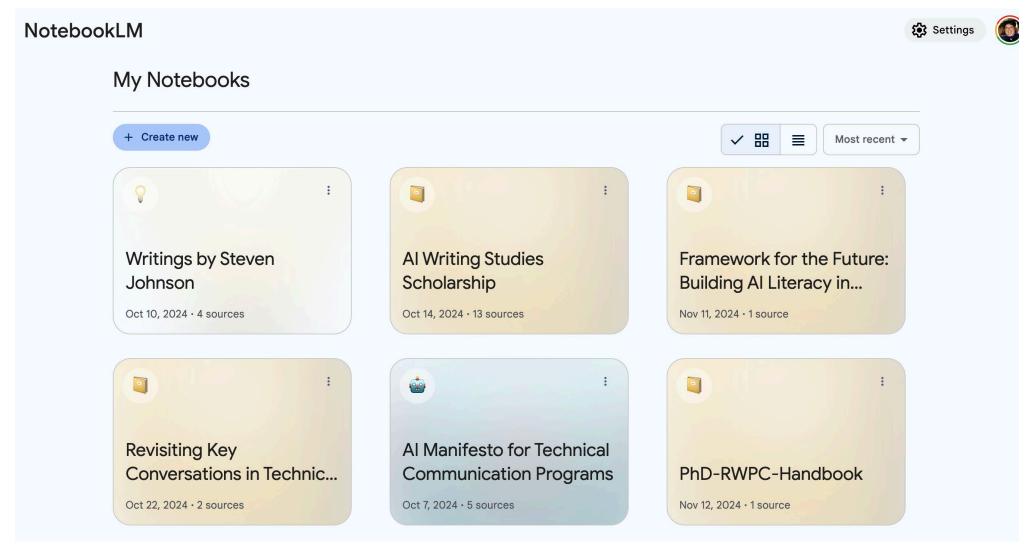


PRODUCES STUDY GUIDES



GENERATES AUDIO SUMMARIES

NotebookLM Website Interface



Screen Capture of Michelle Eble's NotebookLM with the first six notebooks.

Using Curated Information with NotebookLM



1. Upload your sources.

Websites
YouTube Videos
PDF files
Copied text
Google Docs and Slides



2. Create resources from sources.

Notebook Guide
Study Guide
FAQs
Table of Contents
Timeline
Briefing Doc



4. Converse with your sources.

Ask the suggested questions Formulate your own questions



3. Generate an Audio Summary (Deep Dive)

Customize based on a specific source
Focus on a specific topic.

Target a specific audience.



Resources

Teaching Writing in the Age of Al https://bit.ly/engagingai

"...the rise of AI has ushered humanities-based skills into the very center of the tech world right now." –Stephen Johnson "Revenge Of The Humanities" Adjacent Possible Substack

Using Generative Al for Writing Feedback

John Drake

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College of Business

Using GenAl for writing feedback

- Background
- Prompt engineering
- Confirmation

Background

- MBA course where students read a business case
- Goal is to analyze the situation, develop a recommendation, and write a convincing report supporting that recommendation
- Use DECIDE model to structure
 - Define the problem
 - Establish criteria
 - Consider the alternatives
 - Identify the best alternative
 - Develop and implement the plan
 - Evaluate and monitor the solution

Prompt engineering

- 1. Simple prompt: "Provide feedback for improving this case analysis."
- 2. Complex prompt: "Pretend you are an instructor in an MBA course on information systems. Provide actionable feedback on the following case analysis. This feedback should be concrete, specific, and straightforward. Use an encouraging tone to fix the shortcomings of the analysis. The body of the analysis should start with an executive summary. Then, the remainder of the analysis should use the DECIDE model to structure the arguments, showing strong support and justification for 1) identifying the root problem or opportunity, 2) selecting the criteria, 3) evaluating each alternative against each criteria, and 4) suggesting how to implement."
- 3. Custom GPT Given complex instructions on how to act. Trained on lecture transcripts, assignment instructions, and grading rubrics.

Confirmation

- To what extent did the feedback explicitly reference the assignment components in writing the case analysis?
 - 50% said most or all
- To what extent did the feedback clearly indicate what was done well and what specifically can be improved?
 - 72% said most or all
- To what extent was the feedback accurate?
 - 81% said most or all
- To what extent did the feedback indicate appropriate prioritization of essential features given the current state of the case analysis?
 - 61% said most or all



Artificial Intelligence – A Case Study in Graduate Finance



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Clinical Assistant Professor
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Department of Advanced Nursing Practice and Education



How I got here

- Spring 2024 given a new class
 - Healthcare, Finance, Economics Masters Level
- Assignment Executive Summary Comparative
 Analysis of International Healthcare Systems to the US
- Did a short video about how to use AI
- Pre and Post Survey

Assignment

- Graduate MSN Finance and Economics
- Executive Summary Comparative Analysis of International Healthcare Systems
- Six characteristics
 - Universal Coverage
 - Funding Mechanism
 - Access to Care
 - Quality of Care
 - Cost Control
 - Healthcare Outcomes



Assignment

Group Project –

Instructed to have a Leader place the information into an AI LLM generator

The rest of the group used the LLM-generated information and validated whether or not (with citations) the information was correct (not hallucinations) and then compared it to the US system.



Survey

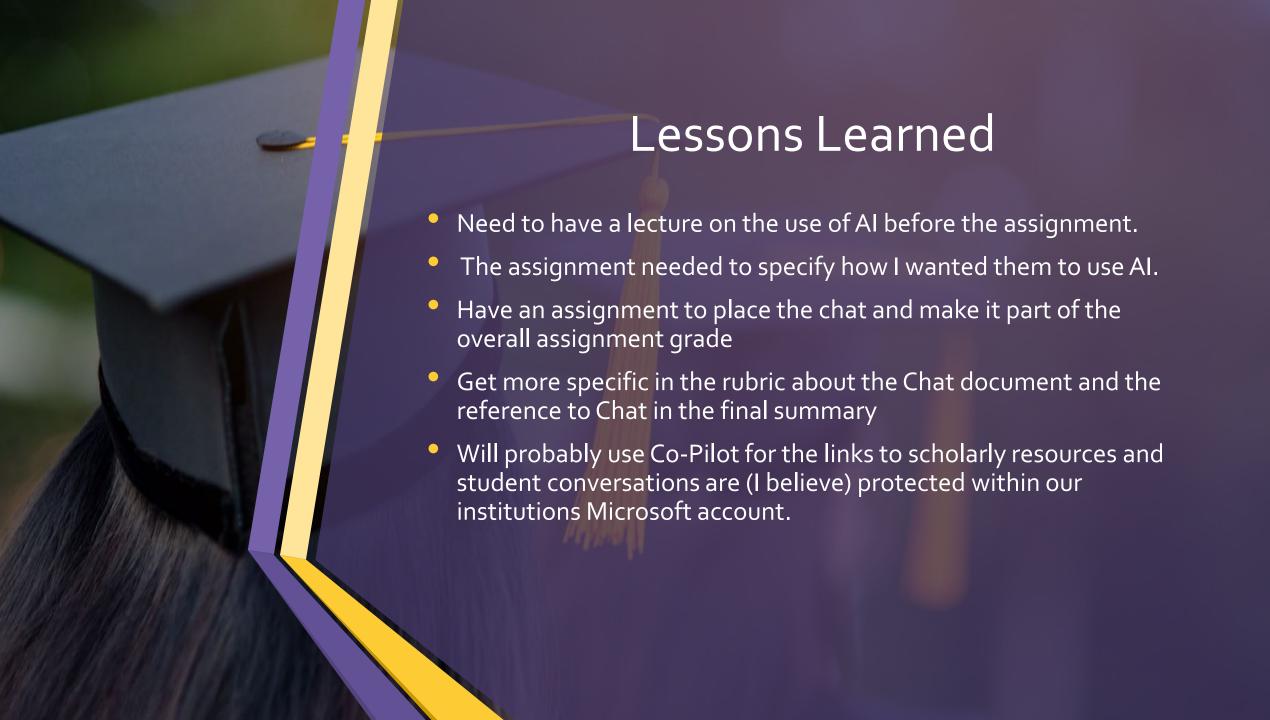
Pre-Survey 5 Questions (n=39):

- Use of Generative AI 26 out of 39 had never used AI
- Familiarity with AI and LLMs On a scale of 1 100, the score was 21.3, showing low familiarity
- Belief in Al's Ability to Interpret Financial Data "Might or might not" 19 respondents "Probably yes" followed closely by 13 respondents.
- Comfort with AI in Financial Decision-Making Responses indicate a general unease with relying on AI in financial decisions, though opinions ranged from "Extremely uncomfortable" to "Somewhat comfortable." Top Response: "Somewhat uncomfortable" (17 respondents).
- Ethical Concerns about AI in Finance Most Common Response: "Probably yes" (15 respondents), indicating a significant portion have ethical concerns. Responses varied broadly, showing a mix of opinions on ethical implications.



Survey

- Post Assignment-Survey 5 Questions (n= 21):
 - Perceptions of Al's capabilities changed Yes = 16, No = 4
 and Maybe = 1
 - Confidence in Integrating AI Yes = 17, No = 2, Maybe = 2
 - Consider Using AI Yes = 17, Maybe = 4
 - Ethical Concerns Using AI Probably Yes = 8, Probably Not =
 2, Might = 7, Definitely Yes = 1, Definitely Not = 3
 - Open-Ended Comments: Positive Learning Experience, Concerned with the use of AI, Skepticism Towards AI Integration,



The Faculty Guide to Getting Started With Gen Al

20 Activities and 9 Lesson Plans Developed in Collaboration by the University of Texas at Austin and Grammarly

https://go.grammarly.com/facultyguide

Activities

- 1 Brainstorm Presentation Topics Activity
- 2 Course Feedback Activity
- 3 Biosketch and CV/Résumé Activity
- 4 Changing Audience Activity
- 5 Additional Explanations Activity
- 6 Creating Group Norms Activity
- 7 Create an "About Me" Activity
- 8 Brainstorm Research Idea Activity
- 9 Annotated Bibliography Activity
- 10 Word Counts Activity
- 11 Student Learning Outcomes Activity
- 12 Professional Email to Employer Seeking Internship Activity
- 13 Action Items Activity
- 14 Create a Cover Letter Activity
- 15 Introduction From an Outline Activity
- 16 News Article for College, School, or Unit Public Website or Newsletter Activity
- 17 Keywords for Research Activity
- 18 Presentation Script Activity

- 19 Coaching Conversation Activity
- 20 Changing Tense Activity
- 21 Activity Template

Lesson Plans

- 1 AI Ethics and Responsible Use
- 2 Argumentative Essay
- 3 Brainstorming a Needs Statement Use
- 4 Building Confidence
- 5 Communicating Complex Information
- 6 Brainstorm Lesson and Group Evaluation of Generative AI Output
- 7 Leadership Lessons Analysis
- 8 Pre-writing With Multilingual Learners
- 9 Statements of Teaching Philosophy

Discussion Thanks for participating!

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